

# LOCKDOWN/LOCKOUT

## FREQUENTLY ASKED QUESTIONS

### Q. WHAT IS A LOCKDOWN?

- A. An emergency impacting a school campus that prevents the safe evacuation of a school building and requires steps to shelter students and staff from danger. Lockdown procedures may also be used to ensure the safety of students when an incident occurs in the vicinity of a school.

### Q. WHAT HAPPENS DURING A LOCKDOWN?

- A. • All students remain in classrooms or other secure locations away from potential danger  
• Teachers and staff account for students and ensure that no one leaves the safe area  
• School personnel secure building entrances to prevent unauthorized individuals from entering  
• For the safety of all, no one is allowed to enter or exit the school until the lockdown is lifted

### Q. WHAT IF MY CHILD CONTACTS ME DURING THE LOCKDOWN?

- A. If you receive a call or text from your child during a lockdown, urge your child to remain calm and follow instructions from an adult. Please do not go to the school office to pick up your child as you will not be allowed to enter. Remember, no one is allowed to enter or leave a campus during a lockdown.

### Q. WHAT IS A LOCKOUT?

- A. Lockouts are used to secure the school or building from a potential threat taking place outside, such as law enforcement activity in the neighborhood. During a lockout, access to the building is restricted, but there may be controlled limited movement.

### Q. HOW IS A LOCKOUT DIFFERENT FROM A LOCKDOWN?

- A. District personnel, law enforcement, and first responders are permitted to enter or leave the building during a lockout. Once law enforcement has determined that the threat has passed, the school will resume normal procedures.

### Q. HOW LONG DOES A LOCKDOWN OR LOCKOUT USUALLY LAST?

- A. A majority of the lockdowns and lockouts are precautionary in nature and many last less than 10 minutes. Each situation is unique, so there isn't a pre-established time limit.

### Q. HOW WILL I KNOW MY CHILD'S SCHOOL WAS ON A LOCKDOWN OR LOCKOUT?

- A. If your child's school experienced a lockdown or lockout during the school day, you will receive a message (voice or text) from the SBCUSD app. In certain situations, you may also receive a parent letter informing you of the lockdown.

#### IMPORTANT PHONE NUMBERS/ NÚMEROS TELEFÓNICOS IMPORTANTES

San Bernardino City Unified School District/  
Distrito Escolar Unificado de la Ciudad de San Bernardino

381-1100

San Bernardino District Police Dispatch/  
Centralita de Atención de la Policía del Distrito de San Bernardino

388-6130

Emergency Hotline/Línea directa para emergencias

888-KIDS (5437)

Communications/Community Relations Department/  
Departamento de Comunicaciones/Relaciones Comunitarias

381-1250

Students Against Weapons Hotline/  
Línea directa de Alumnos Contra Armas (Students Against Weapons)

388-6043

WE TIP Hotline/  
Línea directa de Nosotros informamos (We Tip)

800-782-7643

San Bernardino Police Department/  
Departamento de Policía de San Bernardino

383-5311

(non-emergency, 24-hour/sin urgencias, 24-horas)

LOCKOUT



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EVACUATE



SHELTER

